



Ski Patrol Covid-19 Operational Plan

Overall Safety Measures:

- Operate medical and first aid services on the mountain while following safety protocols to reduce the spread of COVID-19.
- Minimize any potential exposure for Brundage patrol staff/volunteers, employees, the local community, and patrons.
- All patrol staff will receive training on COVID-19 symptoms, isolation protocols, PPE, state and local protocols and patient supportive care.
- Increased use of PPE equipment.
 - All patients will be required to don a mask provided to them by patrol when seeking medical assistance, except when such mask would inhibit appropriate medical intervention.
 - All patrollers will don a mask, eye protection, and gloves (at minimum) when engaging with patients for all medical situations.
 - Patrol will follow PPE protocols established by Idaho State EMS and/or medical director when performing aerosolizing procedures.
 - Patrol will follow enhanced PPE protocols when handling patients with possible COVID-19 symptoms or unknown COVID-19 status.
- All patrol staff has undergone training on proper donning and doffing of masks, glove removal, PPE gowns, PPE disposal, and proper handwashing techniques.
- An isolation area (adjunct building outside the FAR) has been established to protect other staff/patrons from employees or patrons who may become ill while on Brundage property while patrol provides assistance.
- First Aid Room (referred to as FAR) will remain closed to patients until they have completed a health questionnaire and temperature check.
 - If possible, the patroller may gather patient information and provide proper interventions without the patient entering the FAR.
 - Only the patient and one guardian, if patient is a minor, will be permitted in the FAR. Guardian must also complete a health questionnaire, temperature check and don a face covering. All others must wait outside the FAR unless entry is requested by patrol (with health questionnaire and temperature check) and a mask is donned.
 - Minor injuries may be treated in the adjunct patrol building, in place, or outside.
- In the event of a severe injury, patrollers will use all PPE provided and attempt to perform life-saving interventions. McCall Fire/EMS and Air St. Luke's or Life Flight will be notified and ready to respond.
- Increased cleaning and disinfecting protocols in the morning, evening and between all patient contacts.

- All Brundage staff is aware to report any presumptive case or symptoms of COVID-19 to patrol or the COVID-19 team.
 - All staff will ensure that HIPPA privacy laws are followed to protect our guests, co-workers, and staff's privacy by not disclosing to the media or others not involved, including the public about specific personal information about the individual, or the treatment such as specific tests, test results, or details of a patient's illness.
 - The Brundage COVID-19 team will report and consult with Southwest District Health and/or the patrol medical director as to additional steps that may be instituted to protect health and public safety.
- Brundage Mountain Resort Patrol shall utilize recommended guidance from Idaho Rebounds, Southwest District Health, Central District Health, National Ski Patrol, the State of Idaho EMS Board, and our Medical Director to develop and revise medical, PPE, and safety protocols.

Cleaning & Sanitizing:

- FAR will be cleaned and disinfected at the beginning and end of each day.
- FAR will be disinfected sanitized after each patient contact including changing linens, pillowcases, and disinfecting any surfaces or medical equipment that was utilized in patient care.
- Disposable linens, mylar (safety blankets) will be utilized in FAR and toboggan packs.
- Used blankets will be washed after each patient and placed in an individual plastic bag.
- Toboggan pack covers will be disinfected after each patient use.
- Hand sanitizers have been placed in patrol locker room, FAR, and patrol headquarters (PHQ).
- If a patient is suspected or confirmed with COVID-19 exposure deep cleaning and disinfecting will occur if the patient was in a patrol building while infectious (48 hours prior to symptom onset). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- All identified high touch surfaces in patrol work areas, shared workspace surfaces, shared equipment, bathrooms, medical equipment, linens, pillows, etc. will be treated with PreventX 24/7 every 30 days.

Employee Health Monitoring & Personal Hygiene:

- All patrol staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company protocols.
- Patrollers will receive a multi-layer Brundage mask, and an N95 mask (for use during aerosolizing procedures, with patients having infectious disease history or symptoms, or anytime they deem appropriate).
- Additional PPE available in the FAR includes eye protection, face shields, medical masks, gloves and gowns.
- Patrol staff will follow all COVID protocols established by Brundage.

- Patrollers shall not report to work if sick and will not return to work until approved by management.
- In the event a patroller has “close contact” (as defined by the CDC) with a patient who tests positive for COVID-19 within 48 hours of patient contact, that patroller may be required to self-quarantine for 14 days in order to prevent the disease from spreading. If any other Brundage staff came in “close contact” with that patient during the time of treatment they will be notified and may be required to self-quarantine for 14 days. The health department will be consulted for advisement due to enhanced use of PPE and alternative quarantine protocols from the CDC for healthcare workers.
- Patrol locker room use is for patrol staff use only. Door should remain open if weather allows. A separate volunteer locker room has been provided to create additional patrol space. First aid room is only for patrol staff and patients.
- When possible, patrollers will be assigned non-shared equipment.
- Patrollers should have meals outside when possible. Follow social distancing when eating indoors. Mask may be removed while actively eating.
- Patrollers will ride chairlift solo or with no more than one other patroller sitting on opposite sides of the chair.
- Hands shall be sanitized either with proper hand washing or sanitizing at a minimum of once per hour and after any of the following activities: before and after patient contact (even if wearing gloves), using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, after going on a break, and before or after starting a shift.
- Shared equipment should be sanitized by staff before and after individual use including; computers, tablets, phones, radio’s, and any other tools or equipment.
- If a patroller is on quarantine their season pass will be inactive until they are cleared to return to work.

Guest Health:

- Staff will abide by all current Brundage employee COVID-19 protocols.
- A maximum of 2 patients in the FAR.
- Staff will don appropriate PPE including gloves and mask prior to any physical patient contact or if within 6’ of patient.
- Guests are required to don a properly worn face covering during treatment unless such covering interferes with medical treatment.
- Disposable linens will be utilized in FAR and changed between patients. Re-useable waterproof pillows will be disinfected and placed in disposable pillowcase.
- FAR equipment will be disinfected after each patient. Door shall be left open for 5 minutes to facilitate air exchange.
- Use of toboggan blankets will be minimized. Used blankets will be washed between patients. Mylar safety blankets will be utilized as a preferred alternative during the pandemic.
- Patrollers will attempt to determine patient care plan on the hill (think ahead). Not all patients will be seen in the FAR. Minor injuries may be treated on scene or outside.

- Patrol staff has been trained how provide support to our guests and employees by responding swiftly and reporting all presumed cases of COVID-19.
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.
- Guests who become ill during their visit should notify patrol at onset of symptoms and should self-isolate immediately if unable to self-isolate guest will be taken to an isolation building located in front of patrol. Guests with identified COVID related symptoms will be treated in the isolation building and should not enter the FAR.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management immediately at 208-315-0817.

Social Distancing Measures:

- Patrollers will be expected to follow 6' social distancing guidelines unless they are evaluating/treating a patient or working with another employee, in which case they are required to wear appropriate PPE. Communication is essential to make sure all parties understand expectations.
- Patients and patrollers only in the FAR, if a patient is a minor a parent or guardian may be present. A face covering will be required to be worn.
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees.
- Patrol will provide assistance to any employee for guest relations regarding adherence to Brundage COVID protocols.
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols will be asked to comply or leave Brundage Mountain Resort. Patrol will provide assistance to any employee encountering a guest refusal to protocols.

Communication/Documentation/Signage (Internal):

- COVID Communication on front door of FAR, PHQ, and isolation building.
- Signage at FAR phone instructing patients how to contact patrol.
- Revise dispatch questions to include basic COVID-19 symptom information to ensure PPE is available for an undelayed response.
- Management team will ensure constant communication, proper PPE and sanitations procedures are followed and updated per the latest expert guidance.
- Conflict management training for patrol staff.
- Staff training for COVID-19 policies and protocols, PPE, handwashing, proper cleaning and disinfecting will be documented and records maintained in Administration Training log.
- Daily health questionnaire records will be maintained by HR.

