



Brundage Downtown Retail

Covid-19 Operational Plan

Overall Safety Measures:

- Limit access to one group at a time, with max of 8 guests in same group
- Adequately space merchandise and displays to allow for social distancing
- Keep Mall entrance closed
- Have door person/greeter to communicate protocol to guests
- Masks are required of guests. (Not provided)
- No shoes, no shirt, no mask, no service
- Move to cashless transactions only

Cleaning & Sanitizing:

- Daily wipe-down upon opening and closing
- Re-set between groups: wipe down door handles, high touch points and POS touch points
- Placement of hand sanitizing stations near entry/exit and change rooms
- Tried items will be placed in 24-hour hold (close to close)

Employee Health Monitoring & Personal Hygiene:

- Two staff sales associates on-duty for each day
- Daily health check-in with temperature check
- Masks mandatory for employees on-duty
- Wear gloves when using cleaning agents/sanitizing
- Only one employee on POS per shift

Guest Health:

- Arrange merchandise in a way that reduces the need to "Search" through items
- Provide adequate space to allow for social distancing between guests and staff
- No public restroom availability
- Personal shopping experiences can be arranged with advanced reservations

Social Distancing Measures:

- Adequately space merchandise and displays
- Sneeze guard at point of sale
- One group at a time in the store