



Mountain & Bike Patrol

Covid-19 Operational Plan

Overall Safety Measures:

- Operate medical and first aid services on the mountain while following safety protocols to reduce the spread of COVID-19.
- Minimize any potential exposure for Brundage patrol staff/volunteers, employees, the local community, and patrons.
- All patrol staff have received training on COVID-19 symptoms, isolation protocols, PPE, state and local protocols and patient supportive care.
- Increased use of PPE equipment.
 - All patients will be required to don a mask provided to them by patrol when seeking medical assistance, except when such mask would inhibit appropriate medical intervention.
 - All patrollers will don a mask, eye protection, and gloves (at minimum) when engaging with patients for all medical situations.
 - Patrol will follow PPE protocols established by Idaho State EMS when performing aerosolizing procedures.
 - Patrol will follow enhanced PPE protocols when handling patients with possible COVID-19 symptoms or unknown COVID-19 status.
- All patrol staff has undergone training on proper donning and doffing of masks, glove removal, PPE gowns, PPE disposal, and proper handwashing techniques.
- An isolation area (Awesome A-frame) has been established to protect other staff/patrons from employees or patrons who may become ill while on Brundage property while patrol provides assistance.
- First Aid Room (hereby referred to as FAR) will remain closed to patients until they have completed a health questionnaire and temperature check.
 - Minor injuries will be taken to the FAR and treated by a single patroller.
 - If possible, the patroller may gather patient information and provide proper interventions without the patient entering the FAR.
 - Only the patient and one family member, if patient is a minor, will be permitted in the FAR. Family member must also complete a health questionnaire, temperature check and don a mask. All others must wait outside the FAR unless entry is requested by patrol (with health questionnaire and temperature check) and a mask is donned.
- In the event of a severe injury, patrollers will use all PPE provided and attempt to perform life saving interventions. McCall Fire/EMS and Air St. Luke's or Life Flight will be notified and ready to respond.

- Increased cleaning and disinfecting protocols in the morning, evening and between all patient contacts.
- All Brundage staff is aware to report any presumptive case or symptoms of COVID-19 to patrol or the COVID-19 team.
 - All staff will ensure that HIPPA privacy laws are followed to protect our guests, co-workers, and staff's privacy by not disclosing to the media or others not involved, including the public about specific personal information about the individual, or the treatment such as specific tests, test results, or details of a patient's illness.
 - The Brundage COVID-19 team will report and consult with Southwest District Health and the patrol medical director as to additional steps that may be instituted to protect health and public safety.
- Brundage Mountain Resort Patrol shall utilize recommended guidance from Idaho Rebounds, Southwest District Health, Central District Health, National Ski Patrol, the State of Idaho EMS Board, and our Medical Director to develop and revise medical, PPE, and safety protocols.

Cleaning & Sanitizing:

- FAR will be cleaned and disinfected at the beginning and end of each day.
- FAR will be sanitized after each patient contact including changing linens, and pillowcases, and disinfecting any surfaces or medical equipment that was utilized in patient care.
- Hand sanitizers have been placed in patrol locker room, FAR, and patrol headquarters (PHQ). Personal refillable sanitizers have been given to all patrollers.
- If a patient is suspected or confirmed with COVID-19 exposure deep cleaning and disinfecting will occur if the patient was in a building while infectious (starting 2 days before onset and it has been less than a week since the patient was last in the building). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- All identified high touch surfaces in patrol work areas, shared workspace surfaces, shared equipment, bathrooms, medical equipment, linens, FAR and PHQ carpets, etc. will be treated with PreventX 24/7 every 30 days (or 20 washes for linens).

Employee Health Monitoring & Personal Hygiene:

- All patrol staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company protocols.
- In the event a patroller comes in contact with a patient who has tested positive for COVID-19, that patroller will be required to self-quarantine for 14 days in order to prevent the disease from spreading. If any other employee came in contact with that patient during time of treatment they will be notified and also required to self-quarantine for 14 days.
- Patrol locker room is for patrol staff use only. First aid room is only for patrol staff and patients.
- Summer patrol staff will be assigned a specific radio for use throughout the summer. Radio's should not be shared.
- Staff should have meals outside when possible and avoid eating or drinking in shared spaces.

- All staff will be provided with personal re-fillable sanitizer. Hands shall be sanitized either with proper hand washing or sanitizing at a minimum of once per hour and after any of the following activities: before and after patient contact (even if wearing gloves), using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, after going on a break, and before or after starting a shift.
- Shared equipment should be sanitized by staff before and after individual use including; computers, tablets, phones, UTV, and any other tools or equipment.

Guest Health:

- Staff will abide by all current Brundage employee COVID-19 protocols.
- Staff will don appropriate PPE including gloves and mask prior to any physical patient contact or if within 6' of patient.
- FAR door will remain open during patient contact to maximize fresh air flow, unless patient privacy is necessary or requested.
- Patrol staff has been trained how provide support to our guest and employees by responding swiftly and reporting all presumed cases of COVID-19.
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.
- Guests who become ill during their visit should notify patrol at onset of symptoms and should self-isolate immediately if unable to self-isolate guest will be taken to an isolation area by patrol.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management.

Social Distancing Measures:

- Patrollers will be expected to follow 6' social distancing guidelines unless they are working with a patient or another employee, in which case they are required to wear appropriate PPE. Communication is essential to make sure all parties understand expectations.
- Patients and patrollers only in the FAR, unless patient is a minor then a parent or guardian may be present. A mask will be required.
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees.
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols may be asked to leave Brundage Mountain Resort.

Communication/Documentation/Signage (Internal):

- COVID Communication on front door of FAR and PHQ.
- Signage at FAR phone instructing patients how to contact patrol.
- Revise dispatch questions to include basic COVID-19 symptom information to ensure PPE is available for an undelayed response.

- Management team will ensure constant communication, proper PPE and sanitations procedures are followed and updated per the latest expert guidance.
- Staff training for COVID-19 policies and protocols, PPE, handwashing, proper cleaning and disinfecting will be documented and records maintained in Administration Training log.
- Daily health questionnaire records will be maintained by HR.