



**COVID-19 Re-Opening
Operational Plan 3.0-4.0
6/15/2020**

In preparation to re-open for business, Brundage Mountain Management, continues to closely monitor and work with local and state officials on recommendations and required mandates. This document and operational procedures will continue to evolve as necessary or appropriate.

Letter from General Manager, Ken Rider:

Brundage Mountain Resort management and staff have worked exceptionally hard to reimagine every aspect of our operations. We began by bringing staff back with the goal of establishing a safe workplace. Our goal now is to welcome our guests and community back to our little piece of Idaho paradise with the confidence your safety and ours is being looked after!

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Overall Safety Measures

- Evaluated all areas of operation for the health and safety of Brundage employees and guests for the re-opening of the resort for summer operations.
 - Cleaning & Sanitizing
 - Employee Health Monitoring, Personal Hygiene, & Training
 - Guest Health
 - Social Distancing Measures
 - Communication/Documentation/Signage
- Minimize any potential exposure for Brundage employees/volunteers, the local community, and patrons.
- Resort-wide increased cleaning and disinfecting protocols.
- Masks required of all guests when entering indoor spaces including, but not limited to: retail/rental, guest services, indoor restrooms, patrol, etc.
- All guests and employees must practice social distancing and remain 6' apart from anyone not traveling with them.
- Cashless transactions for all purchases.
- Increased use of online ticket sales, waiver acceptance, etc. when possible.
- Limiting the number of patrons utilizing indoor spaces at one time.
- Each department has established written protocols for their individual area.
- Employee return to work agreement, daily health screening, and temperature checks have been instituted.
- Staff training for COVID-19 policies and protocols, PPE, handwashing, and proper cleaning/disinfecting.
- All cleaning supplies used have been verified to meet EPA standards for SARS-2.
- Use of PreventX 24/7 on high touch surfaces for barrier protection between regular cleaning and disinfecting.
- Keeping windows and doors open in inside spaces to maximize fresh air exchange.
- Installation of hand sanitizer stations in common areas and areas where hand washing is not possible.
- Brundage staff will report any presumptive case or symptoms of guest or employee illness to patrol or the COVID-19 Team. An isolation area has been created on the mountain to minimize exposure. Patrol has established training and protocols for medical support.
- If a guest is suspected or confirmed with COVID-19 exposure, deep cleaning and disinfecting will occur if the guest was in the building while infectious (starting 2 days before onset and it has been less than a week since the guest was last in the building). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.

- Creation of Brundage Mountain Resort COVID-19 Team. Team shall monitor and utilize recommended guidance from Idaho Rebounds, Southwest District Health, Central District Health, OSHA and the CDC in establishing safety protocols.
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols may be asked to leave Brundage Mountain Resort.



Cleaning & Sanitizing

The frequency of cleaning and sanitizing has been increased in all public and employee spaces with an emphasis on overall cleanliness and frequent cleaning of highly utilized areas and high touch surfaces.

- Deep cleaning of all public and communal areas
 - All disinfecting products used at Brundage have been verified to meet [EPA's criteria](#) for use against SARS-CoV-2, the virus that causes COVID-19.
 - <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
 - If a suitable commercial cleaner is not in supply bleach/water at 1:10 ratio may be utilized and mixed within 24 hours.
- Hiring and training full time custodial staff.
 - Developed and implemented cleaning and disinfecting checklists and schedules through public and staff areas.
- Installation of fixed hand sanitizer stations.
- Resort wide painting in process for interior and exterior buildings.
- Increased placement of hand sanitizer stations throughout the resort.
- All identified high touch surfaces and equipment will be treated with PreventX 24/7 every 30 days.
 - PreventX 24/7 serves as a long-lasting defense against germs, odors, mold, and mildew. The unique barrier technology has an EPA approved bacteriostatic (EPA-Reg #83129-1) which kills without poison and will not leach off treated surfaces or create super bugs.
 - PreventX 24/7 surface protections lasting 30-90 days, and fabric protection up to 20 washes after treatment.



Employee Health Monitoring, Personal Hygiene & Training

Brundage has adopted protocols for our employee health and monitoring, personal hygiene, and training to assure the safe operation of permitted activities for employees and patrons.

- All staff is required to acknowledge a return-to-work agreement detailing company policies.
- All staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company policies and either not report to work or leave the workplace. If employee is unable to leave the workplace they will be taken to a designated isolation area until such time arrangements can be made to leave the property. Return to work guidance will follow CDC, Southwest District Health, or physician guidance.
- Employees who have been exposed to an individual with confirmed or presumed COVID-19 will be asked to stay away from the workplace. Guidance will be sought from Southwest District health prior to returning to work.
- All employees have been provided a mask and guidance for its use. Additional PPE (gloves, N95 masks, safety glasses, gowns), if relevant, have also been secured and provided.
 - Employees must wear, at minimum, non-medical cloth face coverings (fabric mask, bandana, scarf, buff, etc.) covering their nose and mouth when in the presence of others and/or when 6' distancing is challenging in the environment
- Employees are expected to observe proper social distancing practices for themselves and their families when away from work.
- Employees should have meals outside when possible and avoid eating or drinking in shared spaces.
- Employee work areas, locker rooms and "behind the scene" areas are for employees only. Visitors should remain in public areas.
- When possible, employees are being assigned specific equipment, tools, radios, and vehicles.
- Employee workstations should be arranged to allow for separation of 6' where practicable. If this condition cannot be met, employees should utilize face masks, adjust body orientation away from others, and construct physical barriers where practicable.
- All employees have been trained on company protocols and procedures. Recurrent training will occur as recommendations and policies are updated.
- Employees have received training on proper handwashing, donning and doffing of mask, glove use and removal.
- All employees are being provided with personal re-fillable hand sanitizer and will carry hand sanitizer with them in the field. Hands shall be sanitized with proper hand washing or sanitizing at a minimum of once per hour and after any of the following activities:

using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, handling cash, after going on a break, and before or after a shift.

- Offices, locker rooms, and common employee areas are being cleaned daily.
- Brundage will be cognizant of employees/volunteers who are in a high-risk category (ex. Older age; presence of chronic medical conditions, including immunocompromising conditions; pregnancy, etc.). The resort, along with the employee/volunteer, will address work assignments accordingly when possible and make a reasonable accommodation. Due to the nature of public contact in the resort and guest services industry, should an employee choose to temporarily leave their position due to a perceived increased personal risk, efforts will be made to reinstate said employee at a future time.



Guest Health

Brundage has implemented protocols and expectations of our guests to protect the health of themselves, other patrons, our employees, and our community. These policies were created in a shared spirit of our love of the resort, our desire to safely reopen, and for the enjoyment of everyone. We understand our expectations may be different than guests practice in their own lives or communities, however, it is our hope we can mutually respect one another while sharing our facilities.

- Guest should go to www.brundage.com to check current operations and policies prior to arrival. Childcare will not be available for guests this summer. Most other operations are available, but please check before arrival as operations remain fluid.
- Guests are encouraged to make purchases online in advance, sign waivers, etc. prior to arrival. Waivers can be found at <https://brundage.com/waivers/>. These documents may be electronically accessed by computer or smart phone.
- Guest are requested to carry their own mask with them at all times while on the property. Masks will not be provided.
- Properly worn masks, covering the nose and over the mouth are required in all indoor spaces. If a guest does not have a mask we will try to accommodate them outside. A restroom is available near the parking lot should a guest without a mask need bathroom facilities.
- Physical plexiglass barriers have been placed in areas where purchases are made.
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees. In the event the 6' is not able to be maintained guests will be expected to don their mask (ex. Bike rental, receiving patrol assistance).
- Brundage has worked to create adequate space to allow for social distancing between guest and employees. We have made adjustments to allow for more business to occur outside. Due to the nature of our business, at times, employees and guests may need to be in closer proximity than 6' (rental, medical assistance, etc.). Both guest and employee should don a mask if physical distance should be breached. Please communicate with each other.
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.
- Guests who become ill during their visit should refrain from entering any building and notify patrol (208-315-0817) at onset of symptoms and should self-isolate immediately. If unable to self-isolate guest will be taken to an isolation area by patrol.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management.



Social Distancing Measures

Each area of the resort has been evaluated to maximize opportunities for required and personal levels of comfort with social distancing. Everyone plays a part in respecting these boundaries and expressing personal level of comfort. We encourage and welcome open communication among our staff, our guests, and between our guests as they recreate at Brundage.

- When possible, areas of operation have been moved outside and indoor access has been limited.
- Where indoor access is necessary, group sizes are being limited and restricted to those you are traveling with.
- All guests and employees must practice social distancing and remain 6' apart from anyone not traveling with them, including employees.
- Guest should observe signage, and floor markings as guidance.
- Emergency contingency plans have been modified to facilitate moving groups and individuals off the mountain earlier in the case of hazardous weather. We remind guests that they are in a natural mountain environment. Weather and conditions can change rapidly. The temperature difference between the sheltered base area and top of the mountain can easily exceed 20 degrees. Guest should always be prepared with the appropriate clothing and gear. Guests should check weather conditions and forecast before recreating in a mountain environment.
 - Link for the Brundage weather forecast, hourly forecast, and weather radar: <https://forecast.weather.gov/MapClick.php?lat=45.00614333887516&lon=-116.1416244506836#.Xtf1uDpKjIV>



Individual Department Operational Plans



Mountain & Bike Patrol Covid-19 Operational Plan

Overall Safety Measures:

- Operate medical and first aid services on the mountain while following safety protocols to reduce the spread of COVID-19.
- Minimize any potential exposure for Brundage patrol staff/volunteers, employees, the local community, and patrons.
- All patrol staff have received training on COVID-19 symptoms, isolation protocols, PPE, state and local protocols and patient supportive care.
- Increased use of PPE equipment.
 - All patients will be required to don a mask provided to them by patrol when seeking medical assistance, except when such mask would inhibit appropriate medical intervention.
 - All patrollers will don a mask, eye protection, and gloves (at minimum) when engaging with patients for all medical situations.
 - Patrol will follow PPE protocols established by Idaho State EMS when performing aerosolizing procedures.
 - Patrol will follow enhanced PPE protocols when handling patients with possible COVID-19 symptoms or unknown COVID-19 status.
- All patrol staff has undergone training on proper donning and doffing of masks, glove removal, PPE gowns, PPE disposal, and proper handwashing techniques.
- An isolation area (Awesome A-frame) has been established to protect other staff/patrons from employees or patrons who may become ill while on Brundage property while patrol provides assistance.
- First Aid Room (hereby referred to as FAR) will remain closed to patients until they have completed a health questionnaire and temperature check.
 - Minor injuries will be taken to the FAR and treated by a single patroller.
 - If possible, the patroller may gather patient information and provide proper interventions without the patient entering the FAR.
 - Only the patient and one family member, if patient is a minor, will be permitted in the FAR. Family member must also complete a health questionnaire, temperature check and don a mask. All others must wait outside the FAR unless entry is requested by patrol (with health questionnaire and temperature check) and a mask is donned.
- In the event of a severe injury, patrollers will use all PPE provided and attempt to perform life saving interventions. McCall Fire/EMS and Air St. Luke's or Life Flight will be notified and ready to respond.
- Increased cleaning and disinfecting protocols in the morning, evening and between all patient contacts.

- All Brundage staff is aware to report any presumptive case or symptoms of COVID-19 to patrol or the COVID-19 team.
 - All staff will ensure that HIPPA privacy laws are followed to protect our guests, co-workers, and staff's privacy by not disclosing to the media or others not involved, including the public about specific personal information about the individual, or the treatment such as specific tests, test results, or details of a patient's illness.
 - The Brundage COVID-19 team will report and consult with Southwest District Health and the patrol medical director as to additional steps that may be instituted to protect health and public safety.
- Brundage Mountain Resort Patrol shall utilize recommended guidance from Idaho Rebounds, Southwest District Health, Central District Health, National Ski Patrol, the State of Idaho EMS Board, and our Medical Director to develop and revise medical, PPE, and safety protocols.

Cleaning & Sanitizing:

- FAR will be cleaned and disinfected at the beginning and end of each day.
- FAR will be sanitized after each patient contact including changing linens, and pillowcases, and disinfecting any surfaces or medical equipment that was utilized in patient care.
- Hand sanitizers have been placed in patrol locker room, FAR, and patrol headquarters (PHQ). Personal refillable sanitizers have been given to all patrollers.
- If a patient is suspected or confirmed with COVID-19 exposure deep cleaning and disinfecting will occur if the patient was in a building while infectious (starting 2 days before onset and it has been less than a week since the patient was last in the building). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- All identified high touch surfaces in patrol work areas, shared workspace surfaces, shared equipment, bathrooms, medical equipment, linens, FAR and PHQ carpets, etc. will be treated with PreventX 24/7 every 30 days (or 20 washes for linens).

Employee Health Monitoring & Personal Hygiene:

- All patrol staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company protocols.
- In the event a patroller comes in contact with a patient who has tested positive for COVID-19, that patroller will be required to self-quarantine for 14 days in order to prevent the disease from spreading. If any other employee came in contact with that patient during time of treatment they will be notified and also required to self-quarantine for 14 days.
- Patrol locker room is for patrol staff use only. First aid room is only for patrol staff and patients.
- Summer patrol staff will be assigned a specific radio for use throughout the summer. Radio's should not be shared.
- Staff should have meals outside when possible and avoid eating or drinking in shared spaces.

- All staff will be provided with personal re-fillable sanitizer. Hands shall be sanitized either with proper hand washing or sanitizing at a minimum of once per hour and after any of the following activities: before and after patient contact (even if wearing gloves), using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, after going on a break, and before or after starting a shift.
- Shared equipment should be sanitized by staff before and after individual use including; computers, tablets, phones, UTV, and any other tools or equipment.

Guest Health:

- Staff will abide by all current Brundage employee COVID-19 protocols.
- Staff will don appropriate PPE including gloves and mask prior to any physical patient contact or if within 6' of patient.
- FAR door will remain open during patient contact to maximize fresh air flow, unless patient privacy is necessary or requested.
- Patrol staff has been trained how provide support to our guest and employees by responding swiftly and reporting all presumed cases of COVID-19.
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.
- Guests who become ill during their visit should notify patrol at onset of symptoms and should self-isolate immediately if unable to self-isolate guest will be taken to an isolation area by patrol.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management.

Social Distancing Measures:

- Patrollers will be expected to follow 6' social distancing guidelines unless they are working with a patient or another employee, in which case they are required to wear appropriate PPE. Communication is essential to make sure all parties understand expectations.
- Patients and patrollers only in the FAR, unless patient is a minor then a parent or guardian may be present. A mask will be required.
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees.
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols may be asked to leave Brundage Mountain Resort.



Brundage Guest Services & Ticketing

Covid-19 Operational Plan

Overall Safety Measures:

- Utilize ticket windows for all transactions.
- Adequately spaced line dividers to encourage social distancing
- Keep guest services and reservations entrance closed to walk-ins
- Masks are required of guests who enter Guest Services office. (Not provided)
- No shoes, no shirt, no mask, no service
- Tent with tablets and guest information materials set up outside
- Pre-printed summer season passes with existing photos
- Cashless transactions only
- De-escalation training
- Increased cleaning and disinfecting protocols in the morning, evening, and between guest interactions
- All Brundage staff is aware to report any presumptive case or symptoms of COVID-19 to patrol or the COVID-19 team
 - All staff will ensure that HIPPA privacy laws are followed to protect our guests, co-workers, and staff's privacy by not disclosing to the media or others not involved, including the public about specific personal information about the individual, or the treatment such as specific tests, test results, or details of a patient's illness
 - The Brundage COVID-19 team will report and consult with Southwest District Health and the patrol medical director as to additional steps that may be instituted to protect health and public safety

Cleaning & Sanitizing:

- GS will be cleaned and disinfected at the beginning and end of each day
- GS will be cleaned and sanitized between guest interactions: wipe down door handles, high touch points and POS touch points
- Hand sanitizers have been placed in at the entry and exit of office and available to guest outside
- Personal refillable sanitizers have been available to all employees
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- All identified high touch surfaces in guest services work areas, shared workspace surfaces, shared equipment, tablets, computers, etc. will be treated with PreventX 24/7 every 30 days.
- Alcohol wipes will be available for guests using tablets to wipe surface before use

Employee Health Monitoring & Personal Hygiene:

- Two staff members on-duty each day

- All guest services staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company protocols
- In the event an employee comes in contact with a guest who has tested positive for COVID-19, that employee will be required to self-quarantine for 14 days in order to prevent the disease from spreading. If any other employee came in contact with that guest during time of treatment they will be notified and also required to self-quarantine for 14 days
- Masks mandatory for employees on-duty when in indoor shared spaces or within 6 feet of guests
- Gloves will be worn when handling cash transactions or sharing cards, or shared POS, etc.
- Gloves will be worn when using cleaning agents/sanitizing
- The ticket office will remain for employees only – no guests allowed
- Staff should have meals outside if possible, and avoid eating and drinking in shared spaces
- All staff will be provided with personal re-fillable sanitizer and should practice hand washing and sanitizing guidelines throughout the day.
- Shared equipment should be sanitized by staff before and after individual use including; computers, tablets, phones, and any other tools or equipment
- Staff will abide by all current Brundage COVID-19 protocols

Guest Health:

- Arrange for outdoor Guest Services experience thru tent and ticket windows to reduce guest and employee contact and indoor interactions
- If weather permits, doors and windows in Guest Services office will remain to maximize fresh air flow
- Provide adequate space to allow for social distancing between guests and staff when indoors
- Personal guest services amenities can be accommodated by reservation (208-634-4151 ext. 124)
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine
- Guests who become ill during their visit should notify patrol at onset of symptoms and should self-isolate immediately if unable to self-isolate guest will be taken to an isolation area by patrol.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management

Social Distancing Measures:

- Minimizing indoor access to guests with outdoor GS experience with tent and ticket windows
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols may be asked to leave Brundage Mountain Resort
- Sneeze guard at all inside points of sale and ticket windows
- One group (max 2 guests) at a time in the guest services office when necessary



Summer Lift Operations Covid-19 Operational Plan

Overall Safety Measures:

- Measures implemented to help minimize exposure of covid-19 to employees, guests, and the community.
- Lift operations staff will receive training on covid-19 symptoms, isolation protocol, PPE, state and local protocols.
- PPE for lift operators; masks and gloves required to be worn at all appropriate times i.e. when in contact with the public, their bikes, and or other employees.
- While on the mountain guests and employees exhibiting symptoms of covid-19 will be referred to mountain patrol.
- Guests required to wear masks at loading/unloading zones
- Guests must follow all other lift riding rules including restrictions for children on lifts

Cleaning and Sanitization

- High contact surfaces such as chair seats, comfort bars, bike racks, operator consoles, phones, doorknobs, and handrails, will be treated with PreventX 24/7 every 30 days and cleaned prior to daily operations each day.
- Hand sanitizer stations at load and unload stations.

Employee Health

- Temp check and health questionnaire will be taken each morning.
- Employees who feel sick will be asked to stay home.
- Employees will sanitize their hands/gloves throughout the day.
- Employees will have protective equipment including masks and gloves provided
- Guests must make ticket or pass visible to employee before moving ahead to load
- Guests should not physically interact directly with employees, no high fives

Guest Health

- Guests are expected to have masks on when in loading and unloading zones
- Guests should only wait in line and ride chairs with their group members
- Guests will not be asked to share a chair with anyone outside their group

Physical Distancing Measures

- Loading lines will be marked with waiting points for appropriate physical distancing while in line
- Loading lines will separate bike park riders from scenic riders for clearer communication and distance as guests wait to load
- Guests will not be asked to share a chair with anyone outside their group
- Bikes will be loaded ahead of bike park guests and will be ready to pick up at unloading station



Brundage Downtown Retail Covid-19 Operational Plan

Overall Safety Measures:

- Limit access to one group at a time, with max of 8 guests in same group
- Adequately space merchandise and displays to allow for social distancing
- Keep Mall entrance closed
- Have door person/greeter to communicate protocol to guests
- Masks are required of guests. (Not provided)
- No shoes, no shirt, no mask, no service
- Move to cashless transactions only

Cleaning & Sanitizing:

- Daily wipe-down upon opening and closing
- Re-set between groups: wipe down door handles, high touch points and POS touch points
- Placement of hand sanitizing stations near entry/exit and change rooms
- Tried items will be placed in 24-hour hold (close to close)

Employee Health Monitoring & Personal Hygiene:

- Two staff sales associates on-duty for each day
- Daily health check-in with temperature check
- Masks mandatory for employees on-duty
- Wear gloves when using cleaning agents/sanitizing
- Only one employee on POS per shift

Guest Health:

- Arrange merchandise in a way that reduces the need to “search” through items
- Provide adequate space to allow for social distancing between guests and staff
- No public restroom availability
- Personal shopping experiences can be arranged with advanced reservations

Social Distancing Measures:

- Adequately space merchandise and displays
- Sneeze guard at point of sale
- One group at a time in the store



Brundage Fall Line Shop Rental & Retail

Covid-19 Operational Plan

Overall Safety Measures:

- Limit access to one group at a time.
- Designated 'In' or 'Out' only doors.
- Adequately space merchandise and displays to allow for social distancing.
- Move to cashless transactions only.
- Utilize outside space as much as possible for rental gear.
- Accurately tag all gear with equipment check / sanitizing info. (time and date)
- Masks required for employees and guests when inside rental/retail spaces
- No shoes, no shirt, no mask, no service

Cleaning & Sanitizing:

- Re-set between groups. Wipe down door handles and POS touch points.
- Daily wipe-down upon opening and closing.
- Bikes sanitized after each use.
- Helmets and pads sprayed with PreventX every 2 weeks; tagged and put in "time-out" after use.
- Hand sanitizing station in rental area.

Employee Health Monitoring & Personal Hygiene:

- Daily health check-in (online survey).
- Employees follow Brundage COVID protocol personal hygiene practices
- Wear gloves when using cleaning agents / sanitizing.
- Only one employee on POS per shift.
- Move CC swipe to guest side to eliminate handling of customer's card
- Cashless transactions
- Move mechanic station outside when possible
- Use of gloves when handling returned rental gear

Guest Health:

- Arrange merchandise in a way that reduces the need to "Search" through items.
- Provide adequate space to allow for distancing between guests / staff.
- Eliminate guest self-entry for rentals.
- **Social Distancing Measures:**
- Adequately space merchandise and displays.
- Sneeze guard at point of sale
- One group at a time in the shop
- Move rental process outside as much as possible



Smoky's Bar and Grill/Food and Beverage

Covid-19 Operational Plan

Overall Safety Measures:

- Limited capacity seating with 10' distancing from each table
- Drink service at the bar, but no bar seating
- Counter service only
- Picnic style menu
- Drink service at the bar, but no bar seating
- Single-use cups, condiments, and flatware
- Outdoor seating encouraged
- Sneeze guard at ordering counter
- Cashless Transactions

Cleaning & Sanitizing:

- Sanitation buckets stationed at all high touch locations
 - Sanitation solution will be refreshed every 2-3 hours
- Sanitize table/chairs/table tents after each use
- Sanitize pens/clipboards after each use
- Sanitize high touch locations frequently
 - Ordering counter
 - Door handles and door frame
 - POS

Employee Health Monitoring & Personal Hygiene:

- Masks required during cross exposure potential
- Hand washing and sanitizer stations
- Gloves available
- Daily health check-in
- Pre and post shift daily meetings to review hits and misses with operational plan

Guest Health:

- Encourage social distancing standards

- Directional signage for best route
- Sanitizer stations
- Masks required inside and ordering lines
 - When seated inside at a table, mask is optional while seated with the guest party

Social Distancing Measures:

- 10' distance between tables
- Distancing markers for waiting lines
- Directional entrances and exits for guests and staff



4th of July, TGIF Concerts/Events

Covid-19 Operational Plan

Overall Safety Measures:

- Limited capacity seating with 10' distancing from each table on patio and decks
- Circle zones painted on the lawn to encourage group distancing with 10' distance between each zone
- Counter service for food and beverage
 - Picnic style menu
 - Single-use cups, condiments, and flatware
 - Cashless
- No outside food and beverage allowed

Cleaning & Sanitizing:

- Sanitation buckets stationed at all high touch locations
 - Sanitation solution will be refreshed every 2-3 hours
- Sanitize table/chairs
- Sanitize high touch locations frequently
 - Ordering counter
 - Door handles and door frame
 - POS
- Additional disposal opportunities – leave no trace

Employee Health Monitoring & Personal Hygiene:

- Masks required during cross exposure potential
- Hand washing and sanitizer stations
- Gloves available
- Daily health check-in

Guest Health:

- Encourage social distancing standards
- Masks required indoors and in ordering lines

- Directional signage for best route
- Sanitizer stations
- Shared responsibility

Social Distancing Measures:

- 10' distance between tables and lawn zones
- Distancing markers for waiting lines
- Directional entrances and exits for guests and staff
- Dance in your zone and respect your neighbors' distance



Weddings and Catering

Covid-19 Operational Plan

Overall Safety Measures: Ceremony and Dining only

- Limit ceremony capacity
 - 30 guests – Summit ceremony
 - 60 guests – Base area ceremony
 - Household seating with 6' distancing between groups – seating chart provided by bride/groom
 - Chairlift rides per Lift Operational Guidelines
- Limit Dining capacity
 - 60 guests
 - 6ppl per table
 - Household seating with 6' distancing between tables
- Food and Beverage
 - No summit F&B service
 - No appetizers
 - Family-style dining
 - Throw away dinnerware and glassware
 - Tableside beverage service
 - Table wine
 - Bucket of beers
 - N/A and cocktail service
 - Dessert
 - Single serve only (no cake)

Cleaning & Sanitizing:

- Sanitation – follow BMR sanitation guidelines
 - Chairlift – cleaned by lift operation team
 - Summit chairs – cleaned before and after use with gloves
 - Reception chairs and tables – cleaned before and after use with gloves
 - Men's and women's restrooms – cleaned by POCA team, masks suggested

Employee Health Monitoring & Personal Hygiene:

- Hand sanitizer station
 - Summit
 - Base area
 - Reception area
 - Restrooms

- Follow the BMR mask protocols
- Gloves required during cross-exposure

Guest Health:

- Wedding party and guest list submitted prior to day of event
 - First and Last name
 - Residence: city and state
- Masks recommended anytime you are unable to maintain 6' distancing
- Share COVID 19 statement – guests with symptoms, known exposure or not feeling well to stay home

Social Distancing Measures:

- Summit ceremony chairs 6' spacing per household group
- Reception tables 6' spacing per household group
- Chairlift rides per household
- Masks recommended anytime you are unable to maintain 6' distancing



Brundage Group Sales

Summer

Covid-19 Operational Plan

Overall Safety Measures:

- Guests are requested to have a personal mask with them at all times on the property.
- Require prospective groups to wear masks to enter any indoor space or closely interact with staff.
- All guests and staff will abide by 6' social distancing norms during site tours.
- Spending as much time on site tour outside and limiting inside access to quick walk throughs.

Cleaning & Sanitizing:

- Site tours provide for very limited opportunity to touch any surfaces.
- Employees will have personal hand sanitizer available.

Employee Health Monitoring & Personal Hygiene:

- Sales manager will abide by current Brundage Mountain COVID-19 safety and health protocols.

Guest Health:

- Prospective clients SHOULD NOT attend a tour if they are sick or think they have been exposed.

Social Distancing Measures:

- Tours will stay outside whenever possible.
- Tour Guide/Sales Manager will ride chairlift separately from prospective clients.
- Guest and Tour Guide/Sales will remain 6' away from prospective clients.



Brundage Daycare

Covid-19 Operational Plan

Overall Safety Measures:

- Operate employee daycare services while following safety protocols to reduce the spread of COVID-19.
- Minimize any potential exposure for Brundage staff/volunteers, the local community, and patrons.
- Kid Center building is not open to guests or public access; daycare services available only for employees.
- No drop-ins, employee's with reservations only.
- No cash transactions: card transactions payments will be run weekly
- Increased use of PPE equipment:
 - All staff will be required to wear a mask either provided or their own when inside the daycare facility or while within 6 ft of a child unless they need to be removed to address children's fears.
 - Gloves will be worn whenever preparing food, changing a diaper, or assisting a child with bathroom needs.
- Staff will be trained on proper donning and doffing of masks, glove removal and proper handwashing techniques.
- Daycare will remain closed to children until parent or guardian has completed a daily health questionnaire and temperature check for the child.
- Increased cleaning and disinfecting protocols at the beginning and end of the day.
- All Brundage staff is aware to report any presumptive case or symptoms of COVID-19 to patrol or the COVID-19 team.
 - All staff will ensure that HIPPA privacy laws are followed to protect our guests, co-workers, and staff's privacy by not disclosing to the media or others not involved, including the public about specific personal information about the individual, or the treatment such as specific tests, test results, or details of a patient's illness.
 - The Brundage COVID-19 team will report and consult with Southwest District Health and the patrol medical director as to additional steps that may be instituted to protect health and public safety.
- Brundage Mountain Resort Daycare shall follow licensing requirements for childcare and daycare from Southwest District Health. Brundage childcare/daycare will implement additional guidance from Rebound Idaho, Central District Health, and the CDC protocols for additional childcare and daycare best practices.

Cleaning & Sanitizing:

- Daycare will be cleaned and disinfected at the beginning and end of each day.

- Daycare toys will be on a rotational cleaning each day will have fresh clean toys, surfaces will be wiped every day, and high contact surfaces will be wiped and sanitized throughout the day.
- Hand sanitizers have been placed on the front desk and in the daycare area, and handwashing stations are available in each bathroom.
- If a child or employee is suspected or confirmed with COVID-19 exposure deep cleaning and disinfecting will occur if the patient was in a building while infectious (starting 2 days before onset and it has been less than a week since the patient was last in the building). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- All identified high touch surfaces in daycare areas, shared workspace surfaces, shared equipment, bathrooms, linens, and carpets, etc. will be treated with PreventX 24/7 every 30 days (or 20 washes for linens).
- All cleaning & sanitizing materials used will be confirmed safe for use around children

Employee Health Monitoring & Personal Hygiene:

- All daycare staff will conduct a daily health questionnaire and temperature check prior to work. Employees who display an elevated temperature above 100.4 or are symptomatic before or during work will follow established company protocols.
- In the event a staff member comes in contact with a patient who has tested positive for COVID-19, that staff member will be required to self-quarantine for 14 days in order to prevent the disease from spreading. If any other employee came in contact with that patient during time of treatment they will be notified and also required to self-quarantine for 14 days.
- Employees will follow proper handwashing and sanitizing practices, especially after any of the following activities: before and after guest contact (even if wearing gloves), using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, after going on a break, and before or after starting a shift.
- Shared equipment should be sanitized by staff before and after individual use including; computers, tablets, phones, and any other tools or equipment.

Guest Health:

- Staff will abide by all current Brundage employee COVID-19 protocols.
- Guests who are ill are requested to refrain from visiting Brundage and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.
- Guests who become ill during their visit should notify patrol at onset of symptoms and should self-isolate immediately if unable to self-isolate guest will be taken to an isolation area by patrol.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify Brundage management.

Social Distancing Measures:

- Staff will be expected to follow 6' social distancing guidelines unless they are working with a child or another employee, in which case they are required to wear appropriate PPE. Communication is essential to make sure all parties understand expectations.
- All guests must practice social distancing and remain 6' apart from anyone not traveling with them, including employees.
- Guests who refuse to practice social distancing or abide by Brundage, state and local policies or protocols may be asked to leave Brundage Mountain Resort.



Creekside RV Park and Campground

Covid-19 Operational Plan

Overall Safety Measures:

- Operate the campground and allow guests to camp while following protocols to reduce the spread of COVID-19.
- Focus on health and safety of our guests, employees, and community.
- Creekside RV Park and Camp shall utilize recommended guidance from Idaho Rebounds, Southwest District health and Central District Health for short-term rentals.

Cleaning & Sanitizing:

- Cleaning & sanitizing both the men's and women's bathrooms twice a day.
- Cleaning & sanitizing shared facilities twice a day (washing machine, dryer, soap dispensers, etc.).
- Shared facilities will be closed to guests during daily cleaning procedures.
- Cleaning & sanitizing shared surfaces (doorknobs, handles, counters, etc.).
- EPA registered disinfectants for SARS-2 shall be utilized for cleaning and disinfectants.
- If a guest is suspected or confirmed with COVID-19 exposure deep cleaning and disinfecting will occur if the guest was in the building while infectious (starting 2 days before onset and it has been less than a week since the guest was last in the building). Shared facilities will be closed for a minimum of 24 hours at which time disinfection by staff may occur.

Employee Health Monitoring & Personal Hygiene:

- All employee will wear a mask when conversing with guests, both long term and short term.
- All employees will practice social distancing and remain 6 feet apart from guests.
- Employees will don proper PPE (masks, gloves, protective garments) when cleaning and disinfecting.
- Ill employees should not report to work and contact supervisor immediately.

Guest Health:

- All guests must wear masks when conversing with those not traveling with them, including employees.
- All guests will have access to sanitizing stations at the shared facilities.
- Guests who are ill prior to arrival should contact management and delay travel until at least 10 days after symptoms first appeared, AND other symptoms have improved AND no fever for at least 72 hours, without fever-reducing medicine.

- Guests who become ill during their visit should notify management at onset of symptoms and should self-isolate immediately.
- Guests who become ill or confirmed with COVID-19 within 14 days of their visit should notify management.

Social Distancing Measures:

- All guests must practice social distancing and remain 6 feet apart from anyone not traveling with them, including employees.
- Guests should limit the number of people in shared spaces (bathrooms, laundry) so that social distancing guidelines can be practiced.
- Guests must follow current ID Rebound protocols regarding maximum group size.
- All guests are strongly encouraged to bring all supplies (food, gas, camping supplies, etc.) from their hometowns or where they are traveling from.
- All guests must keep their dogs on a leash when in or around the campground.

**Brundage Mountain Cat Track 5K/10K
Race Day Operational Plan**

RACE START:

- No Race Day Signups
- Packet Pickup/Runner Check-in will take place from the participants car in the Brundage Mt. parking lot. Participants will receive their Bib#, Buff, and Lift voucher in their packets from volunteers wearing a mask and gloves.
- Runners will be spaced accordingly at the start line while wearing a mask/buff.
- Social Distancing will be in place during the entire event. Anyone not from your household must stay 6ft or more apart.

Aid Station Guidelines:

- Only fluids in individual throw away cups will be set out on a table for runners to grab.
- Individually packaged gels/snacks will be available on the table for runners to grab.
- Hand Sanitizer will be on the aid station table
- Runner MUST cover their faces before entering the aid station with a mask or the buff they were given at the start.
- All volunteers will be wearing a mask and gloves.
- Volunteers will not touch any participants bottles or camelbacks. Volunteers will use a pitcher to refill bottles and packs.

Finish Line:

- Top Finishers will receive their awards at the time they finish
- No awards ceremony
- No finisher prizes to hand out
- Limited bottled water will be available-No water coolers to refill runner bottles. Runners are encouraged to bring their own filled water bottles for the finish.
- No runners/spectators are allowed to enter the timing area. Times will be posted online after the event.



Addendum Documents



COVID-19 Protocols for Brundage On-Property Staff Idaho Stage 4

Brundage Mountain Resort management and staff have worked exceptionally hard to reimagine every aspect of our operations. We began by bringing staff back with the goal of establishing a safe workplace. Our goal now is to welcome our guests and community back to Brundage with the confidence your safety and ours is being looked after!

Any staff or volunteer working at Brundage is required to abide by both the procedures below and the current guidelines from the CDC (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>)

On-Mountain Guidelines for All Staff:

- All on-site employees must complete daily check-in survey including a temperature check on-site or at home prior to beginning daily tasks.
- If you are experiencing symptoms or have family members experiencing symptoms (shortness of breath, cough, fever, chills, muscle pain, headache, sore throat, new loss of taste or smell), you are required to stay home and report this to your supervisor.
- Employee work areas, locker rooms and “behind the scene” areas are for employees only. Visitors should remain in public areas.
- Face covering masks are required in most indoor public spaces; especially guest facing locations: guest services, retail, rental, hallways and bathrooms
- Abide by all “Mask Up Zones”
- Masks covering nose and mouth should be well secured and allow for working with both hands
- Maintain 6 feet or more of physical distance whenever possible; don mask when closer than 6’
- Follow personal hygiene training regarding face covering and sanitization practices
- Wash hands or apply hand sanitizer regularly, especially after any of the following activities: using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating or drinking, handling cash, after going on a break, and before or after a shift.
- Brundage will provide public access hand sanitizer, but staff should also keep a personal supply with them as they work
- Maintain open air spaces as much as possible. (Ex. Open doors and windows)
- Schedules should allow (when possible) for staggered start, break and lunch times
- Employees should have meals outside when possible and avoid eating or drinking in shared spaces.
- Do not use time clocks. Use ADP Mobile or web clocking on personal device for clocking in and out
- Confirm high contact touch points in your work area and the availability of cleaning supplies to regularly clean these touch points. Communicate supply needs to Jeff Klock ahead of running out of anything.
- Disinfect high touch surfaces (desks, door handles, tools, kitchens, steering wheels, stairwells, etc.) before and after use.

Guidelines for Communication and Travel

- Communicate directly with Patrol Manager or HR regarding any health safety concerns, especially a “yes” answer to the daily check-in survey questions if your supervisor/manager is unavailable
- Practice protective measures on your way to and from Brundage. This includes time spent at gas stations, grocery store, etc.
- When possible do not share vehicles or equipment; follow mask and hygiene practices if sharing a vehicle or equipment
- When handling trash or moving equipment/supplies, do not switch among staff. Keep these items until their final destination.
- Communicate plans in and out of facilities and other’s workspaces ahead of time. Send a direct message or make appointments with individuals you need to meet with.
- Stay out of other staff offices when possible. Stop outside the doorways to communicate.
- Utilize technology for communication, meetings and documentation whenever possible
- All mountain radios should stay on Channel 1 to maintain full communication.
- Mountain patrol or a designated individual will act as dispatch each day, confirming the mountain is clear at the end of the day.
- Remember that during this time, your mental health is just as important as your physical health. Check in with each other often.

All staff should feel comfortable informing their manager or HR if they feel conditions and/or the actions of a coworker are not safe or putting them at risk. By signing this form and/or providing electronic confirmation, you are agreeing to follow the rules above to keep yourself and others safe. Department protocols may differ and should be followed as directed by managers.

Brundage Mountain management continues to closely monitor and work with local and state officials on recommendations and required mandates. This document and operational procedures will continue to evolve as necessary or appropriate.

Acknowledgement:

Print name

Signature/ Date



Brundage COVID-19 Return to Work Questionnaire

How many individuals are part of your daily household?

Are they working or traveling outside the home?

Do they work in a healthcare field that interacts directly with patients?

Have you or anyone in your household experienced any of these symptoms in the past 14 days? If so, please check the box next to the symptom and add detail below.

- Fever
- Cough
- Sore Throat
- Shortness of breath or difficulty breathing
- Chills
- Muscle Pain
- Headache
- New loss of taste or smell

Have you or anyone in your household had exposure to anyone with COVID-19 symptoms or anyone who has tested positive for COVID-19 since you last worked?

Have you or any of you direct household traveled outside Valley and Adams county in the past 14 days?
If so, please list where and the duration of the trip including dates.

Do you or anyone in your direct household intend to travel outside the region in the next 30 days? If so, please list approximate dates and destination.

Do you have Personal Protection Equipment of your own you intend to use at work?

Have you read and agree to the Brundage COVID-19 protocol?